

Resurfacing Warranty

Southeast Pros, Inc.

A one year limited warranty applies to resurfaced Bathtubs and Countertops, unless an extended warranty was purchased. **The warranty covers defects in the material coating only.** We further warrant your refinished fixtures will not, **on its own**, chip, flake, peel or yellow for the stated time. Scratching, deterioration of the glossy finish due to usage, cleaning practices or water conditions will be considered to be normal wear and tear. There is no warranty on sinks, floors, appliances, spas, soap dishes, anti-slip coatings, chips, cracks **or repairs where peeling is the result of damage or neglect of any product.**

Warranty will not apply where the original porcelain/fiberglass is eroded, or when delamination has been caused by pooling water, dripping faucets, suction-cup tools or bathmat products, misuse, damage from fixture repair, chemical dissolution, rust or where damage is beyond our ability to determine cause of problem. Movement or flexing resulting in cracks or splits on any surface including fiberglass bathtubs/showers and/or grout lines are not warranted. The warranty does not cover owner, resident or user neglect or for failure to follow the Care Instructions and maintenance requirements.

Payment for repairs resulting from non compliance with the Care Instructions and/or maintenance will be the responsibility of the owner or past to the resident/user according to the lease agreement. Warranty requests must be made in writing and e-mailed to our office. Do not generate a new invoice on our website. Upon receipt we will contact you. **Scheduled repairs will be made at an agreed time, while the bathtub is under warranty, during regular business days/hours.**

Southeast Pros, Inc. retains the sole ability to render a final decision for determining how the refinished item may or may not be covered by this or any other warranty. To schedule repairs, contact us immediately, as delayed contact and/or access to product will interfere with our ability to evaluate the product and may void your warranty. With proper care and maintenance, you should have a beautiful finish for time to come.

General: All warranties are the property of the purchasing owner and/or purchasing property management company and are not transferable.